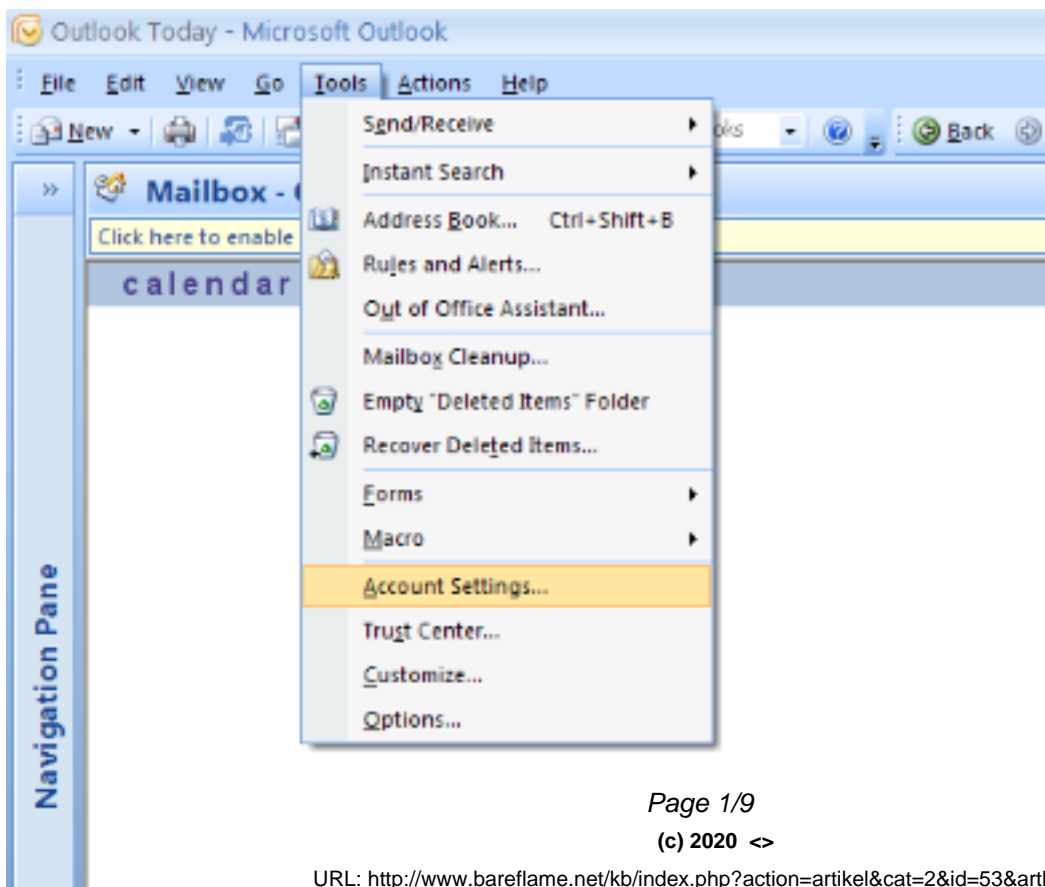


## E-mail Configuration: How do I enable SMTP authentication?

When you send email using BareFlame's SMTP servers, your email client needs to log on, just as it does when retrieving your incoming mail. Logging on is called authentication, and the procedure will vary based on which email client you use.

### Outlook 2007

- Select **Tools** on the Outlook menu and open the **Accounts** item
- Highlight email account and click "Change"
- Click on "More Settings"
- On the "Outgoing Server" tab, click on "My outgoing server (SMTP) requires authentication" and make sure "Use same settings as my incoming mail server" is selected.
- Click OK, Next, Finish then Close.



# E-mail Configuration: How do I enable SMTP authentication?

**Account Settings**

**E-mail Accounts**  
You can add or remove an account. You can select an account and change its settings.

E-mail | Data Files | RSS Feeds | SharePoint Lists | Internet Calendars | Published Calendars

New... Repair... Change... Set as Default Remove

Name	Type
Microsoft Exchange	Exchange (send from this account)
john.smith@bareflame.net	POP/SMTP

Selected e-mail account delivers new e-mail messages to the following location:

**Change E-mail Account**

**Internet E-mail Settings**  
Each of these settings are required to get your e-mail account working.

**User Information**  
Your Name: John Smith  
E-mail Address: john.smith@bareflame.net

**Server Information**  
Account Type: POP3  
Incoming mail server: mail.bareflame.net  
Outgoing mail server (SMTP): mail.bareflame.net

**Logon Information**  
User Name: john.smith@bareflame.net  
Password: [masked]  
 Remember password  
 Require logon using Secure Password Authentication (SPA)

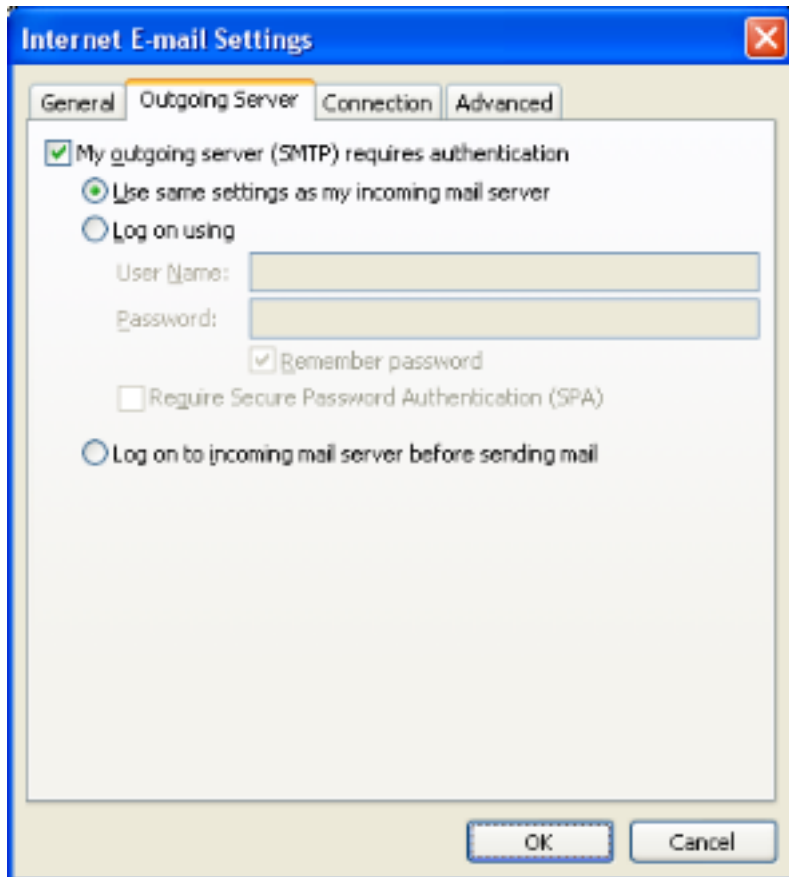
**Test Account Settings**  
After filling out the information on this page, we recommend you test your account by clicking the Test Account Settings button below. (Requires network connectivity.)

Test Account Settings ...

More Settings

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## E-mail Configuration: How do I enable SMTP authentication?



### Outlook Express - PC

Versions 4.x and later

- Select **Tools** on the Outlook Express menu and open the **Accounts** item
- Click the **Mail** tab to show all your email accounts
- Highlight the BareFlame.net email account, and click the **Properties** button to show the settings
- Click the **Servers** tab, which shows you all the mail server settings
- In the **Outgoing Mail Server** section, make sure the **My server requires**

## *E-mail Configuration: How do I enable SMTP authentication?*

**authentication** checkbox is checked

- Click the **Settings...** button next to it and be sure the **Use the same settings as my incoming mail server** option is selected.

### Outlook Express - Macintosh

Versions 5.0.3 and later

- Select **Tools** on the Outlook Express menu and open the **Accounts** item
- Find the BareFlame.net email account, **Account Settings** tab
- Click on **Click here for advanced sending options**
- Check the **SMTP service requires authentication** checkbox

### Microsoft Outlook

Versions Outlook 98 and later

- Select **Services** on the Outlook **Tools** menu, which opens the email Services window (If your **Tools** menu has **Accounts** instead of **Services**, use the Outlook Express instructions above)
- Highlight the Internet E-mail account, and click the **Properties** button to show the

## *E-mail Configuration: How do I enable SMTP authentication?*

settings

- Click the **Servers** tab, which shows you all the mail server settings
- In the **Outgoing Mail Server** section, make sure the **My server requires authentication** checkbox is checked
- Click the **Settings...** button next to it and be sure the **Use the same settings as my incoming mail server** option is selected.

Netscape

Versions earlier than 6.0

We've got good news and bad news. Earlier versions of Netscape don't support SMTP Authentication, so the good news is that there are no configuration changes to make. However, the bad news is that you must now **ALWAYS** check for new incoming mail *before* sending outgoing mail. Your client only provides your username/password when checking for incoming mail, and this *must* happen before you can send mail. If you forget and only click to send mail, you may or may not get an error message, but your email will not be sent (it will remain in the Outbox).

Repeat after me -- [cue hypnotic music] *"I will always Get Mail first, then send... I will always Get Mail first, then send..."*

Versions 6.0 and later:

- Open the **Mail & News** window from the Netscape **Tasks** menu

## *E-mail Configuration: How do I enable SMTP authentication?*

- From Mail & News **Edit** menu, select and open the **Mail & Newsgroups Account Settings** item
- Click the **Outgoing Server (SMTP)** item and verify the **Use name and password** checkbox is checked.
- Enter your BareFlame.net username in the **User Name:** field.

### Eudora

#### Versions earlier than 4.3

Use the SMTP after POP method. Depending on your version, you may need to disable immediate sending of email so that you can check for mail first, then send messages later.

#### Versions 4.3 and later

SMTP Authentication is already turned on by default, so you probably don't need to make any changes. Hooray!

However, if you want to check to make sure it's on:

- Select **Tools** on the Eudora menu and open the **Options** item
- Click the **Getting Started** icon and verify the **Allow Authentication** checkbox is checked.

## *E-mail Configuration: How do I enable SMTP authentication?*

- You can also set this for any other personalities you may use under Tools: Personalities

### Forté Agent

Versions 1.8 and later:

- Open the **User and System Profile** window from the Agent **Options** menu
- Click the **System** tab and click the **SMTP Authentication** button to open the settings window
- Make sure the **Login with a username and password** option is selected, and that the **Use POP username and password** checkbox is checked.

**Note for Free Agent 1.x users:** Although Free Agent does have limited capability to send email, it does not support SMTP authentication. Since it also does not accept incoming email, it cannot do the alternate SMTP after Pop method of authentication either. At this time, you will be unable to send email through SFF Net servers using Free Agent.

### Opera

## *E-mail Configuration: How do I enable SMTP authentication?*

- Open the **Edit active account** window from the **E-mail** menu
- Click the **Outgoing** tab, and in the **Queueing** section, select and verify the **Send queued e-mail after checking e-mail** checkbox is checked.

### The Bat!

- Select **Account** from the Bat! menu and open **Properties**
- Select **Transport**
- In the **Send Mail** section, click the **Authentication** button.
- Make sure the **Perform SMTP Authentication (RFC 2554)** checkbox is checked.

### Pegasus

Version 3.12 (and perhaps others)

- Select **Tools, Internet Options, Sending (SMTP)**
- Choose **Authenticate by using my POP3 setting for username and password**

*User-supplied instructions courtesy of Modean Moon*



## *E-mail Configuration: How do I enable SMTP authentication?*

Other readers not listed above

Please e-mail [support@bareflame.net](mailto:support@bareflame.net) for advice on other readers.

*Unique solution ID: #1052  
Author: BareFlame [Support Team]  
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